

“The values that we have built up over time are well established and will continue to be a foundation of our Company.”

Marco Sala, CEO



ADVANCING SUSTAINABILITY

LOWERING CARBON EMISSIONS

IGT strives to continually improve its environmental management systems and lower its impact.

IGT’s Lakeland, Florida facility maintains an emissions-reduction program for its printing presses. In 2020, the facility reduced emissions of volatile organic compounds by nine percent over the previous year.

The Company’s North America Hubs initiative reduced emissions related to returns of electronic gaming machines from casinos through logistics improvements and regional consolidation hubs.

The MySelf project, which provides remote troubleshooting for point-of-sale gaming terminals without field intervention, resulted in reduced emissions of carbon dioxide, nitrogen oxides, sulfur oxides and particulate matter. With 101,072 planned interventions, 86,259 were completed in the field in 2020.

REDUCING RESOURCE CONSUMPTION & WASTE

The reduction of energy consumption is one of IGT’s environmental strategy priorities. The Company’s industrial sites employ ISO 140001 Environmental Management Systems designed to continually improve energy efficiency.

On behalf of the Hoosier Lottery, IGT offers digital pay slips and has supported first-of-its-kind research into the environmental impacts of scratch-off lottery tickets.

IGT’s Lakeland, Florida facility was recognized as the Sustainability Program winner in the 2021 FTA Sustainability Excellence Awards for its waste reclamation program.

Disclosure

IGT’s disclosure efforts have been recognized by several of the most reputable ESG analysts and rating institutions, including the Bloomberg Gender Equality Index, the Carbon Disclosure Project, EcoVadis, Financial Times Stock Exchange, Sustainalytics and Morgan Stanley Capital Investment, the world’s largest ESG rating and research provider.



STRENGTHENING DIVERSITY, EQUITY & INCLUSION

STRENGTHENING EMPLOYEE DEI

At IGT, employee networks centered around underrepresented dimensions of diversity, called Diversity and Inclusion Groups (DIGS), provide employees throughout the Company with opportunities for career development, networking and professional engagement.

In 2019, the All-In Diversity Project recognized IGT as one of the highest-ranking participants in its annual benchmarking of inclusion.

Advancing Cultural Education (ACE) at IGT is devoted to the advancement of people of African descent in the gaming industry.

U.N. Sustainable Development Goals

IGT has selected nine sustainable developmental goals from the 2030 United Nations Agenda for Sustainable Development based on its business activities and sustainability priorities and is identifying specific targets and initiatives aimed at making progress toward these goals. IGT has also joined the world's largest corporate responsibility initiative, the United Nations Global Compact (UNGC), which calls on companies to align their business practices with principles in the areas of human rights, the environment, anti-corruption and labor.

Supply Chain Responsibility

IGT's Supplier Code of Conduct requires that all suppliers and vendors adhere to environmental, social and corporate governance standards.

IGT also works with many suppliers classified as diverse suppliers and businesses majority-owned by women, people of color, LGBTQ persons, veterans or persons with disabilities.

Suppliers are also screened for compliance with human rights and environmental practices. Major OEM (original equipment manufacturers) suppliers are subject to periodic visits to ensure compliance with social and environmental responsibility principles.

Along with a zero-tolerance approach to modern slavery anywhere in the supply chain, IGT also requests that suppliers adopt conflict mineral policies.



INVESTING IN COMMUNITIES

EXPANDING EDUCATION & CAREER OPPORTUNITIES

After School Advantage (ASA), IGT's flagship giving program, provides students around the world access to digital learning centers and technology to promote STEM education opportunities. In 2020, IGT opened 15 new ASA learning centers.

ADDRESSING CRITICAL COMMUNITY NEEDS

Composed of more than 160 employees throughout the world, IGT's Community Ambassador program allows employees to organize local community engagement and connections with local organizations. The Matching Gifts, Day Off for Volunteerism, and Dollars for Doers programs support IGT employees' community support efforts. IGT is also a long-time supporter of Children's Cabinet, a social support agency providing critical family services in Nevada.



UPHOLDING RESPONSIBILITY

PROTECTING & EMPOWERING CONSUMERS

Responsible gaming tools are incorporated into all IGT products and services. IGT sponsors the National Council on Problem Gambling's annual conference. IGT's advertising and marketing complies with AGA's Responsible Gaming Code of Conduct. IGT also supports the AGA's Responsible Gaming Education Week (RGEW). In 2020, IGT created an internal campaign to test employee knowledge of responsible gaming and an external social media campaign mirroring AGA's RGEW campaign.

IGT-operated lotteries in the U.S. received Level 4 in Responsible Gaming Certification from the World Lottery Association and is a Premium Partner of the European Lotteries.

ESTABLISHING & FOLLOWING RIGOROUS BUSINESS STANDARDS

IGT was the first gaming vendor in the world to receive G4's responsible gaming accreditation, which it renewed again in 2020. G4 accreditation requires employee training, dedicated responsible gaming policies and a commitment to research. IGT also advises gaming organizations throughout the world on best practices for responsible gaming.

TRAINING EMPLOYEES

IGT-designed training courses provide employees at all levels with role-specific training. All newly hired employees receive responsible gaming general awareness training and all employees renew their responsible gaming training every three years.

IGT was the first gaming Company to implement the Game Awareness in Player Protection training, which helps game designers understand the relationship between game mechanics and responsible gaming.

IGT collaborates with stakeholders, including researchers, to review trainings such as its B2C contact center training, which provides role-specific responsible gaming training to employees that have regular contact with players.